## Towards a Model of Awareness Support of Software Development in GSD

Authored by

James Chisan Daniela Damian

University of Victoria
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### A Lack of Awareness

- Change occurs through development
- News is propagated through informal chat
- Too ad hoc, too piecemeal
- Formal documentation: too slow

# **Symptom: Information stalls**

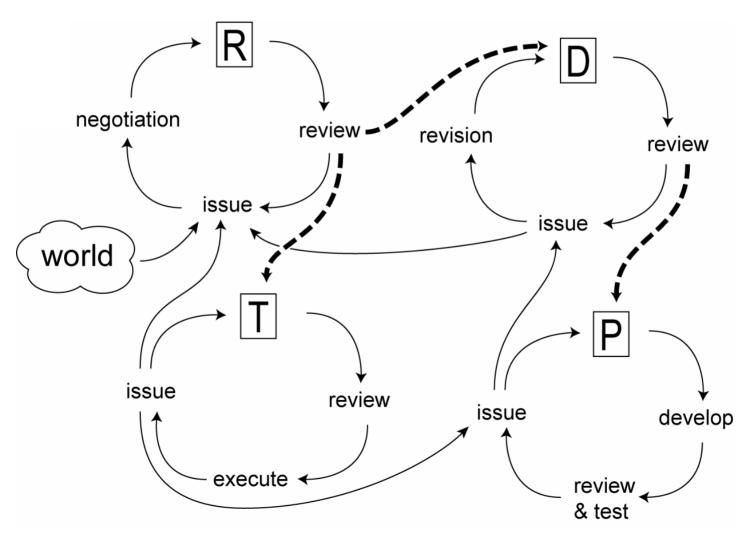
- Documents not updated
- Developers stop referring to documents
- No reason to update documents

 Exacerbated in GSD where informal communication unable to compensate

## Purpose of a Model

- Shows typical communication patterns during development
- Highlights where failure occurs
- Indicates the possibility for compensation
- Awareness the answer?
  - Motivates document updates
  - Keeps readers reading
  - Single, central, organized medium for communication

## The Model



### **Debatable issues**

- Is the model accurate?
- Does it lose too much information?
- Other Threats?

### **Future Research**

#### Long-term Plans:

- Refine the model
- Obtain industrial feedback
- Prototype an initial system
- Deploy and refine
- Thank You!